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### 1.0 Background/Introduction

IPB is a wholly Irish-owned mutual insurance company established in 1926. Our core purpose is to protect and safeguard the insurable interests of our Members by fully integrating environmental, social and governance aspects into how we operate whilst working in tandem with our Members to deliver a Sustainability Strategy which is aligned to the United Nations Environment Programme Finance Initiative (UNEP FI) Principles for Sustainable Insurance (PSI) and the UN Sustainable Development Goals.

IPB became a signatory of the UNEP FI PSI on the 28 April 2022. Since then, we have established a new Board Sustainability Committee, published two editions of our Sustainability Strategy in 2022 and 2023. In summary, our top 10 key achievements in the last 12 months are:

- 1. Setting a 2050 net zero target
- 2. Achieving Scope 1 & 2 target of 50% reduction by 2030 in 2024
- 3. Setting and exceeding our 40% reduction by 2030 Weighted Average Carbon Intensity (WACI) target in corporate bond and equity portfolios with a 59% reduction in 2024
- 4. Launch of the TidyTowns insurance initiative
- 5. Launch of an employee sustainability training programme
- 6. Achieving 100% renewable energy usage in the office
- 7. Achieving Office building Gold LEED (O&M) certification
- 8. Launch of a Transition Year education programme on road safety in partnership with the Road Safety Authority of Ireland
- 9. Hosting a networking event to support our Members Local Authority Climate Action Forum
- 10. Publishing our first Gender Pay Gap Report

## 2.0 Implementation of Principles

Principle 1 We will embed in our decision-making environmental, social and governance issues relevant to our insurance business

This principle aligns to three of our sustainability commitments:

| Our Commitment to Develop                                     | Our Commitment to be a                                     | Our Commitment to                            |  |
|---|--|--|--|
| and Embed a Sustainability                                    | Responsible and Sustainable                                | sible and Sustainable Responsible Investment |  |
| Strategy  | Insurer  |  |  |
| Our commitment to develop and embed a sustainability strategy | Our commitment to be a responsible and sustainable insurer | Our commitment to responsible investment     |  |

## Company Sustainability Strategy & KPIs

IPB set out to develop its first sustainability strategy and completed this in 2022 and then went on to develop a four-year strategy for 2023-2026 in line with the overall company strategy. Both Sustainability Strategies have incorporated our ESG framework.

As part of our Sustainability Strategy 2023-2026, we aim to progress from embedding sustainability into everything we do to becoming innovative in how we do it, while at all times listening and responding to our Members' needs as well as further embedding the UNEP FI Principles for Sustainable Insurance. During 2024, we focused on embedding sustainability across the business, and our Sustainability Strategy KPIs were key to this.

This strategic framework, built upon our six sustainability commitments, is embedded in our company strategy, embodying the core principle of 'Our Members and Our People First – Together Delivering Profitable Growth to Support the Long-Term Sustainability'. Throughout 2024, we enhanced our Key Performance Indicators (KPIs) which are designed to gauge the effectiveness of our Sustainability Strategy's implementation in the years ahead.

#### Oversight and Steering

During 2023, IPB established the Sustainability Steering Taskforce which is responsible for overseeing the implementation of the IPB Sustainability Strategy 2023-2026. The taskforce has an oversight role to ensure that the Sustainability Strategy and corresponding KPIs are being achieved. Taking on board this principle to 'embed in our decision-making environmental, social and governance issues relevant to our insurance business' we carried out a review of all company policies and Terms of Reference in 2024 and sustainability and ESG factors were incorporated as appropriate.

#### Sustainability Regulatory Reporting

Reporting on sustainability practices enhances transparency by providing our stakeholders, including Members, customers, employees, and the public, with a clear understanding of IPB's environmental, social and governance impacts. Understanding and addressing ESG-related impacts and risks can contribute to long-term business resilience.

IPB's Sustainability Regulatory Reporting Forum was created in 2023 to enhance transparency by providing stakeholders, including Members, customers, employees, and the public, with a clear understanding of IPB's environmental and social impacts. Its role is to ensure compliance with our sustainability regulatory requirements.

During 2024, we commenced our Corporate Sustainability Reporting Directive (CSRD) implementation programme in order for us to prepare for compliance with the new reporting requirements. We had significant engagement with our Members to determine what is considered material to us as a business. However, the EU Omnibus legislation will significantly impact CSRD implementation as it will

alter the scope and threshold for reporting requirements which may have an impact on our reporting requirements going forward. In the meantime, the learnings from the programme will enhance our Sustainability Strategy and reporting as it evolves in the future.

# Risk Management and Underwriting

IPB's Risk Framework describes the company's system to identify, measure, manage, monitor, and report on risks in the business. It ensures that risk management is aligned with the company's strategic objectives and it is guided by seven key principles. The Risk Framework continues to be enhanced through evolving our risk identification, assessment and management through proactive monitoring and mitigation of threats and opportunities associated with the environmental, social and governance issues facing IPB as well as our stakeholders. As a mutual insurer, our purpose is to safeguard and protect the insurable interests of our Members. IPB understands that it has a responsibility to ensure the long-term sustainability of our strategic business and operational activities – thus, sustainability permeates all attributes, disciplines and focus areas of risk management.

Climate Risk is now considered a key strategic risk for IPB. The Own Risk and Solvency Assessment (ORSA) is a forward-looking assessment of the strategy of the business along with the risks attached to that strategy. The ORSA considers the impact of climate change on the risk profile of IPB whilst ensuring that there is a robust climate risk identification, measurement, monitoring, mitigation and reporting framework in place through an iterative approach.

#### Product and Service Development

IPB constantly strives to integrate ESG issues into risk management and underwriting processes. In 2022, we established our IPB Local Authority Member Sustainability Forum, the purpose of which was to guide and advise IPB on Members' insurable needs to ensure they are appropriate in terms of their climate action objectives and exposures. Since then, we continue to meet with our Members on a regular basis.

In 2024, the Underwriting Department and the Sustainability Department reviewed how we embed Sustainable Underwriting into our overall Underwriting Strategy which culminated in the following definition:

"Ensuring, through our underwriting strategy, we focus on the development, enhancement and distribution of social insurance products and services in the core sectors we have identified as social sectors. In the pursuit of that goal, we must strive to influence the transition of our Members and Customers to better environmental and bio-diversity outcomes through our underwriting strategy. Furthermore, we must ensure that our underwriting, risk selection and pricing processes consider the adequacy of Members and Customers own governance."

A number of KPI targets were also developed which supports its delivery.

## Claims Management

We continuously respond to Members and customers quickly, fairly, sensitively and transparently and make sure claims processes are clearly explained and understood.

#### Sales and Marketing

ESG factors are key to our strategies and campaigns as well as the integration of the 12 UN Sustainable Development Goals (SDGs) IPB aligns to. These are incorporated into our risk advisory supports for Members, our Corporate Social Engagement (CSE) Strategy and our company objectives.

## **Investment Management**

As a mutual insurance company, we are committed to acting in the best interests of our Members, as well as the society and the environment in which we operate. We believe that responsible investment is not only consistent with our fiduciary duty but may also enhance our long-term financial performance while contributing to positive social and environmental outcomes.

Our Responsible Investing Policy will remain part of the Investment Policy and their interaction on investment decision making will be closely linked going forward. We define responsible investment as the integration of environmental, social and governance (ESG) factors into our investment decision-making and ownership practices.

The integration of ESG and emissions data into the investment process continues. The process of measuring carbon emissions for listed asset classes has progressed. The investment team now use several monitoring tools to quantify the real-world impact of its investment portfolio.

We developed a Key Performance Indicator (KPI) to ensure that the holdings of Green, Social and Sustainability Linked (GSSL) bonds in the fixed income portfolio are at least double the relevant benchmark. A second KPI was established to measure the WACI (Weighted Average Carbon Intensity) for corporate bonds and equities for the years 2021 to 2024. We made improvements in both WACI and owned emissions which can be attributed to a reduction in some of our holdings as well as improvements from the companies themselves in their emissions output. In 2024, we set a target of at least a 40% WACI reduction from this 2021 baseline by 2030. We reached this target in 2024, by reducing our WACI by 59% (6 years ahead of target).

The GHG Protocol sets out the 15 categories in Scope 3. These are "intended to provide companies with a systematic framework to measure, manage, and reduce emissions across a corporate value chain". We previously reported on five of the 15 categories, but in 2023 we included two additional categories – Investments and Leased Assets. We now report on seven categories (from a baseline year of 2021).

Principle 2 - We will work together with our clients and business partners to raise awareness of environmental, social and governance issues, manage risk and develop solutions

This principle aligns to three of our sustainability commitments:

| Our Commitment to People             | Our Commitment to Provide                        | Our Commitment to Members |
|--------------------------------------|--|---------------------------|
| and Culture                          | Responsible Operations                           |                           |
| Our commitment to people and culture | Our commitment to provide responsible operations | Our commitment to Members |

#### **Members**

Our founding purpose is to protect and safeguard the interests of our Members. Listening to them and supporting them is key to our mutuality and to the sustainability of the mutual.

The IPB Local Authority Member Sustainability Forum enables us to listen and respond to our Members ESG needs. We also engage with the Local Authority Climate Forum. The Local Authorities are leading the climate transition and as their insurer, we regularly provide advice on new risks in terms of new infrastructure and active travel projects. IPB provided a conference for this Forum in November 2024, entitled 'the Local Authority Climate Forum Agents for Change'. This was an important event that enabled our Members to share the successful sustainability-related initiatives implemented as well as identify opportunities for development from a national perspective.

IPB's Head of Sustainability also attends some of the Local Authority Climate Forum meetings each year. We continue to sponsor and support the Annual Mary Robinson Climate and Nature Conference.

The IPB Enterprise Risk Advisory service and IPB Engineering Risk Advisory service are value-added services that supports the management of the key risks that our Members face. They offer an advisory service on a broad range of risk-related topics that are designed to deliver on our promise to protect and safeguard the insurable interests of our Members. They have tailored their risk advice to incorporate the following ESG-related themes as well as the relevant Sustainable Development Goal which supports the advice.



These teams supported our Members with many Active Travel infrastructure queries during 2024. Those queries included cycle lane surface types, drainage, slip resistance of boardwalk/pedestrian bridge surfaces, type of bollards/reflective markings, signage, standards, and the provision of public

lighting. The teams used the queries raised to generate discussion during the Active Travel Climate Action, Transport and Network (CATN) Active Travel Infrastructure (ATI) Work Group meetings.

#### Greenhouse Gas (GHG) Emissions

As part of our commitment to provide responsible operations, during 20024, we set out to create a greenhouse gas (GHG) Scope 3 emissions target. Having measured all applicable Scope 3 categories in accordance with the Greenhouse Gas Protocol for the first time in 2023, this paved the way to understand and set the appropriate target for IPB. IPB is committed to achieving Net Zero by 2050, encompassing Scope 1, 2, and all but one category of Scope 3 emissions. We continue to enhance our Scope 3 measurements and will review our target annually.

In 2023, IPB set its GHG Scope 1&2 emissions baseline year as 2018. We set the target of an absolute reduction of 50% of tCO2e from 2018 to 2030. In 2024, emissions in Scope 1&2 totalled 76 tCO2e. This means IPB reduced its emissions by an additional 3.4 tCO2e on the 2030 target of 79.4 tCO2e.

In terms of other initiatives, we launched an employee sustainability training programme, we achieved 100% renewable energy usage in the office and the office building achieved Gold LEED (O&M) certification.

#### **Suppliers**

in 2022, IPB enhanced its third-party vendor onboarding and management process. Sustainability and ESG factors are now included as part of the selection and onboarding for relevant new vendors. Training was rolled out to vendor managers on the IPB's supply-chain sustainability strategy in 2023.

As part of our greenhouse gas emission scope 3 data collection for 2024, our 'purchased goods and services' was calculated using spend-based analysis on IPB's trade vendors. We completed a survey of our top 10 suppliers and engaged with them on how IPB contributes to their greenhouse gas emissions. We plan to do further work on this in 2025.

#### Insurers, Re-insurers and Intermediaries

IPB collaborates with insurers, reinsurers and intermediaries and is part of a number of sustainability and ESG-related working groups:

- International Co-operative and Mutual Insurance Federation (ICMIF) Sustainability Forum
- The Association of Mutual Insurers and Insurance Cooperatives in Europe (AMICE) Sustainability
  Working Group
- Insurance Ireland (II) Strategy and Advocacy Sustainability Working Group
- Insurance Ireland (II) ESG Regulation and Policy Working Group

Membership of these groups is very beneficial in terms of networking but also learning how the industry is adapting and making changes to support their clients. John Kearns, CEO of IPB, is also a member of the Board of AMICE.

Principle 3 We will work together with governments, regulators and other key stakeholders to promote widespread action across society on environmental, social and governance issues

This principle aligns to two of our sustainability commitments:

| Our Commitment to be a Responsible                         | Our Commitment to People and         |  |
|--|--------------------------------------|--|
| and Sustainable Insurer                                    | Culture                              |  |
| Our commitment to be a responsible and sustainable insurer | Our commitment to people and culture |  |

# Governments, Regulators and Other Policymakers

IPB supports prudential policy, regulatory and legal frameworks that enable risk reduction, innovation and better management of ESG issues. We are a member of the Central Bank of Ireland (CBI) Climate Forum. This was established in June 2022, meets twice a year and brings together climate change experts, industry representative bodies, regulated firms, and CBI representatives. It is a consultative forum for building a shared approach to the understanding and management of the risks and opportunities posed by climate change to the financial system.

IPB supports dialogue with government and regulators to develop integrated risk management approaches and risk transfer solutions.

#### Other Key Stakeholders

The Head of Underwriting, Product & Pricing also participated in the Insurance Ireland Flood Policy Taskforce. This is essentially an effort by the insurance industry to be proactive on the issue of flood coverage and show willingness to engage with the State and other stakeholders on this topic. The core objective of the taskforce is to consider international models of flood cover in order to put forward solutions to close the flood coverage gap in Ireland.

Principle 4 We will demonstrate accountability and transparency in regularly disclosing publicly our progress in implementing the Principles

This principle aligns to one of our sustainability commitments:



IPB publishes a copy of this disclosure report on the sustainability page of our website. To date, our sustainability webpage has provided information on our Sustainability Strategies as well as other ESG related materials, e.g., policies, certifications etc.

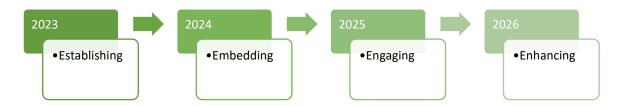
We view our commitment to Diversity and Inclusion (D&I) as critical to our long-term sustainability. A sustainable business relies on solid foundations. Enabling and supporting a diverse, inclusive, and Member and people-focused culture is one of those foundations. ESG issues are also integrated into our recruitment, training and employee engagement programmes.

IPB has a clear and comprehensive Diversity and Inclusion (D&I) Strategy which sets out our priorities in respect of Gender Balance and Gender Pay Gap, Diversity of Thought, Underrepresented Groups, and Generational Diversity (age and tenure). We have also defined our strategic priorities in respect of inclusion to include Fairness and Respect, Safety and Openness, and Empowerment and Growth. Together, these priority areas are designed to drive an increased sense of Value and Belonging which is central to ensuring that we have the right culture in place — one which has D&I at the centre. We recognise that D&I is a critical part of delivering on our sustainability commitments for the years ahead. In December 2024, we published our first Gender Pay Gap Report. For the last 4 years, we have reported on our GPG in our Annual Stakeholder Report, well in advance of the requirement to do so under the legislation.

IPB is a regulated insurance undertaking and therefore operates its business in compliance with applicable regulatory and legislative requirements. The compliance universe of laws and regulations governing activities carried out by IPB is broad and consists of a vast number of requirements set at national, EU and international levels including but not limited to the following:

- Guidance for (Re)Insurance Undertakings on Climate Change Risk from the Central Bank of Ireland
- Consumer Protection Code
- General Data Protection Regulation
- Solvency II
- Conduct of Business Requirements
- Corporate Governance Requirements for Insurance Undertakings
- CBI Minimum Competency Code and Minimum Competency Regulations
- Fitness and Probity Standards
- The Central Bank (Individual Accountability Framework) Act and Senior Executive Accountability Regime (SEAR)

## 3.0 Conclusion



In conclusion, as part of our Sustainability Strategy, we want to progress from integrating sustainability and ESG factors into everything we do to becoming innovative in how we do it, while at all times listening and responding to our Members and customers needs as well as further embedding the UNEP FI Principles for Sustainable Insurance.

## 4.0 Supporting Information

Sustainability Strategy 2023-2026

IPB Annual Stakeholder Report 2024